

How do I Connect my Microsoft Xbox to my Bellsouth FastAccess Connection

If you have just purchased Microsoft's Xbox gaming platform and are unsure how you can connect it to your Bellsouth FastAccess DSL product, then this solution may help you.

Since many of today's gaming platforms are becoming more sophisticated (e.g., on-line gaming, head-to-head gaming with friends, etc.), it is important to make sure that connecting this device to your existing FastAccess DSL account will not interfere with the "other" reasons you have purchased our FastAccess account. This FAQ is an attempt to help the customer install Xbox with a minimum of complications.

To begin, the Xbox platform can be set up in a variety of ways. The most common are shown in the figures below:

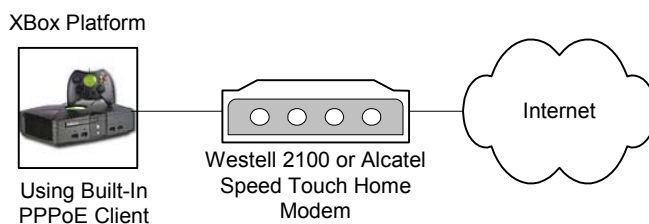


Figure #1: Setting up the Xbox as a PPPoE login device (no computer needed)

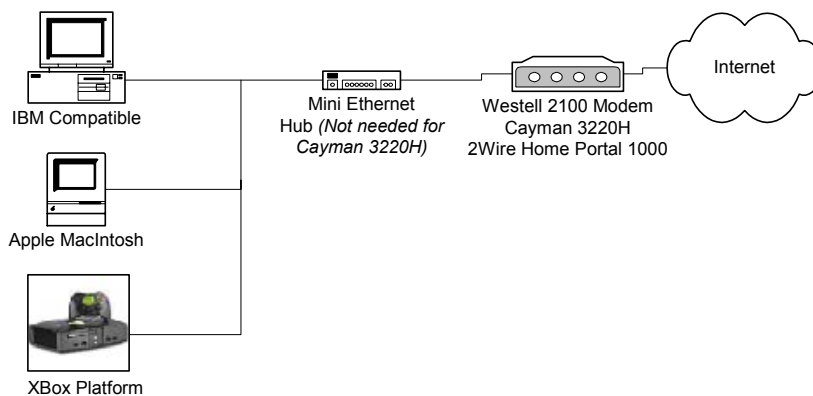
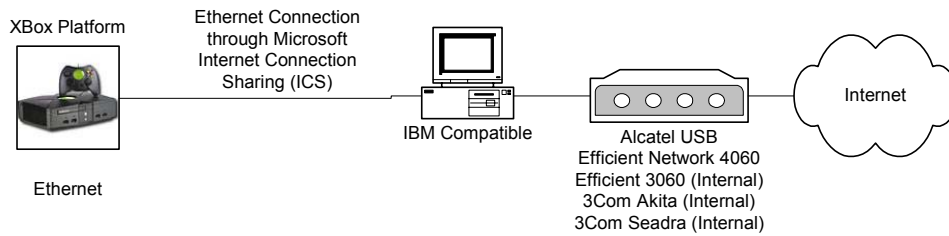


Figure #2: Home network setup

Configuration #2, the "Home Network Setup" is the easiest method of installation and provides the customer with the greatest amount of flexibility. Configuration #2 is also the optimal solution in the event you may have to call the BellSouth FastAccess Help Desk for support of your FastAccess account.

There are, of course, many other implementations: these are just the easiest. A customer can also use Microsoft Internet Connection Sharing (ICS) with a USB modem to make these connections as well. These types of connections involve adding a NIC card to your PC, as shown below:



These types of connections should be avoided since they add a significant amount complexity to the overall setup (i.e., Internet Connection Sharing software).

Please consult your Microsoft Xbox users manual for detailed instructions on configuring this device to your existing BellSouth FastAccess account.

Support Note: Please be aware that if you are having problems with your Xbox gaming console and you call the Bellsouth Internet Services help desk, your agent will help you in the event that the problem you are having is related to your BellSouth FastAccess account. All inquiries/problems related to the Xbox gaming console itself should be referred to Microsoft. Please consult your Xbox user manual or go to www.xbox.com for the appropriate Microsoft help desk.